

Informação: Artigo 13.º e 15.º do Regulamento (UE) 2022/612 do Parlamento Europeu de 6 de abril 2022

No âmbito do artigo acima referido relativo ao serviço de roaming em redes de comunicações públicas dentro da União Europeia, a Vodafone disponibiliza informação sobre os **serviços de valor acrescentado** disponibilizados noutro Estado Membro, bem como informação relativa a **meios de acesso aos serviços de emergência** e **alertas públicos**, disponibilizados nesses países.

Deste modo, nesta página é possível consultar a informação acima referida, para cada país relativa a:

- Gamas de numeração dos serviços de valor acrescentado
- Meios de acesso aos serviços de emergência
- Meios de acesso aos serviços de alertas públicos

A informação apresentada está de acordo com a base de dados disponibilizada pelo Organismo de Reguladores Europeus das Comunicações Eletrónicas (ORECE), de acordo com o Artigo 16.º do Regulamento acima referido.

As chamadas efetuadas em roaming para números gratuitos de outros Estados Membros são taxadas de acordo com o seu tarifário para comunicações de voz nacionais. As chamadas efetuadas em roaming para números gratuitos nacionais são gratuitas.

Para mais informações, consulte a página www.vodafone.pt.



	Gamas de numeração dos serviços de valor acrescentado				
País	Indicativo do País	Código de Informação da Gama	Nome/Descrição	Informação Adicional	
АТ	43	900	Premium-Rate numbers	premium rate services (pay per call)	
АТ	43	901	Premium-Rate numbers	premium rate services (billing by time)	
AT	43	930	Premium-Rate numbers	premium rate services (pay per call)	
АТ	43	931	Premium-Rate numbers	premium rate services (billing by time)	
AT	43	939	Premium-Rate numbers	premium rate services (pay per call)	
АТ	43	118	Premium-Rate numbers	telephone directory enquiry services (pay per call). short code, the number can only be reached if the the shortcode is entered without country code	
АТ	43	800	Freephone Numbers		
AT	43	810	Other	services with regulated maximum fees (pay per call)	
AT	43	820	Other	services with regulated maximum fees (pay per call)	
AT	43	821	Other	services with regulated maximum fees (billing per time)	
AT	43	828	Other	SMS services and voice hotline to SMS service	
BE	32	800	Freephone Numbers		
BE	32	78	Shared-Cost Numbers		
BE	32	70	Other	Low cost premium rate service	
BE	32	900	Premium-Rate numbers		
BE	32	901	Premium-Rate numbers		
BE	32	902	Premium-Rate numbers		

	Gamas de numeração dos serviços de valor acrescentado				
País	Indicativo do País	Código de Informação da Gama		Informação Adicional	
BE	32	903	Premium-Rate numbers		
BE	32	904	Premium-Rate numbers		
BE	32	905	Premium-Rate numbers		
BE	32	906	Premium-Rate numbers		
BE	32	907	Premium-Rate numbers		
BE	32	908	Premium-Rate numbers		
BE	32	909	Premium-Rate numbers		
BG	359	700	Other	Personal number services	
BG	359	800	Freephone Numbers		
BG	359	90	Premium-Rate numbers	Premium-rate services	
CY	357	77	Premium-Rate numbers	Added value services	
CY	357	809	Premium-Rate numbers		
CY	357	909	Premium-Rate numbers		
CY	357	900	Premium-Rate numbers		
CY	357	13	Other	Added value services with the exeption of free calls - universal service/ special social interest numbers)	
CY	357	15	Other	Added value services with the exeption of free calls - universal service/ special social interest numbers)	

	Gamas de numeração dos serviços de valor acrescentado				
País	Indicativo do País	Código de Informação da Gama		Informação Adicional	
CY	357	19	Other	Added value services with the exeption of free calls - universal service/ special social interest numbers)	
CY	357	14	Other	Added value services with the exeption of free calls - universal service/ special social interest numbers)	
CY	357	17	Other	Added value services with the exeption of free calls - universal service/ special social interest numbers)	
CY	357	999	Premium-Rate numbers	With the exception of range 8000-8999 which is free of charge	
CZ	420	800	Freephone Numbers		
CZ	420	81	Shared-Cost Numbers		
CZ	420	83	Shared-Cost Numbers		
CZ	420	84	Shared-Cost Numbers		
CZ	420	900	Premium-Rate numbers		
CZ	420	905	Premium-Rate numbers		
CZ	420	906	Premium-Rate numbers		
CZ	420	908	Premium-Rate numbers		
CZ	420	909	Premium-Rate numbers		
CZ	420	118	Other	Short code for directory enquiry services	
CZ	420	12	Other	Short code for services for disabled, social and health services, fallback emergencies, information services	
CZ	420	14	Other	Short code for services for disabled, social, health, assistance, and security services	
CZ	420	95	Other	Private communications networks	



	Gamas de numeração dos serviços de valor acrescentado				
País	Indicativo do País	Código de Informação da Gama	Nome/Descrição	Informação Adicional	
CZ	420	98	Other	Virtual private networks	
DE	49	115	Other	Single government service telephone number / Under this phone number, a quick and uncomplicated first contact with the services of the entire public administration in Germany is possible. More complex questions will be forwarded to the responsible unit.	
DE	49	116	Other	Numbers for harmonised services of social value / Numbers enable EU citizens to access certain services of high social value in all Member States under a single, recognizable telephone number.	
DE	49	1371	Other	Mass calling services / Services that are characterised by high volumes of short calls, during one or more brief intervals, to a destination with limited handling capacity.	
DE	49	1372	Other	Mass calling services / Services that are characterised by high volumes of short calls, during one or more brief intervals, to a destination with limited handling capacity.	
DE	49	1373	Other	Mass calling services / Services that are characterised by high volumes of short calls, during one or more brief intervals, to a destination with limited handling capacity.	
DE	49	1374	Other	Mass calling services / Services that are characterised by high volumes of short calls, during one or more brief intervals, to a destination with limited handling capacity.	
DE	49	1375	Other	Mass calling services / Services that are characterised by high volumes of short calls, during one or more brief intervals, to a destination with limited handling capacity.	
DE	49	1376	Other	Mass calling services / Services that are characterised by high volumes of short calls, during one or more brief intervals, to a destination with limited handling capacity.	
DE	49	1377	Other	Mass calling services / Services that are characterised by high volumes of short calls, during one or more brief intervals, to a destination with limited handling capacity.	
DE	49	1378	Other	Mass calling services / Services that are characterised by high volumes of short calls, during one or more brief intervals, to a destination with limited handling capacity.	
DE	49	1379	Other	Mass calling services / Services that are characterised by high volumes of short calls, during one or more brief intervals, to a destination with limited handling capacity.	
DE	49	164	Other	Paging services	
DE	49	168	Other	Paging services	
DE	49	169	Other	Paging services	
DE	49	1801	Shared-Cost Numbers	Medium rate services / Services for which the same rate is charged across the country.	
DE	49	1802	Shared-Cost Numbers	Medium rate services / Services for which the same rate is charged across the country.	

	Gamas de numeração dos serviços de valor acrescentado				
País	Indicativo do País	Código de Informação da Gama		Informação Adicional	
DE	49	1803	Shared-Cost Numbers	Medium rate services / Services for which the same rate is charged across the country.	
DE	49	1804	Shared-Cost Numbers	Medium rate services / Services for which the same rate is charged across the country.	
DE	49	1805	Shared-Cost Numbers	Medium rate services / Services for which the same rate is charged across the country.	
DE	49	1806	Shared-Cost Numbers	Medium rate services / Services for which the same rate is charged across the country.	
DE	49	1807	Shared-Cost Numbers	Medium rate services / Services for which the same rate is charged across the country.	
DE	49	181	Other	Numbers for international virtual private networks (IVPNs)	
DE	49	182	Other	Numbers for virtual private networks (VPNs)	
DE	49	183	Other	Numbers for virtual private networks (VPNs)	
DE	49	184	Other	Numbers for virtual private networks (VPNs)	
DE	49	185	Other	Numbers for virtual private networks (VPNs)	
DE	49	186	Other	Numbers for virtual private networks (VPNs)	
DE	49	187	Other	Numbers for virtual private networks (VPNs)	
DE	49	188	Other	Numbers for virtual private networks (VPNs)	
DE	49	189	Other	Numbers for virtual private networks (VPNs)	
DE	49	32	Other	National subscriber numbers / Numbers that are used for services enabling access to public telecommunications networks and that are not tied to a specific location.	
DE	49	700	Other	Personal numbers / Numbers that provide access to and from every telecommunications network under one number, irrespective of the location, terminal equipment, transmission mode or technology.	
DE	49	800	Freephone Numbers		
DE	49	9001	Premium-Rate numbers	Premium rate numbers / Numbers providing a service in addition to the telecommunications service, which is charged to the caller along with the telecommunications service and which cannot be placed with another type of number.	

			Gama	s de numeração dos serviços de valor acrescentado
País	Indicativo do País	Código de Informação da Gama	Nome/Descrição	Informação Adicional
DE	49	9003	Premium-Rate numbers	Premium rate numbers / Numbers providing a service in addition to the telecommunications service, which is charged to the caller along with the telecommunications service and which cannot be placed with another type of number.
DE	49	9005	Premium-Rate numbers	Premium rate numbers / Numbers providing a service in addition to the telecommunications service, which is charged to the caller along with the telecommunications service and which cannot be placed with another type of number.
DK	45	801	Freephone Numbers	
DK	45	802	Freephone Numbers	
DK	45	803	Freephone Numbers	
DK	45	804	Freephone Numbers	
DK	45	805	Freephone Numbers	
DK	45	806	Freephone Numbers	
DK	45	807	Freephone Numbers	
DK	45	808	Freephone Numbers	
DK	45	809	Freephone Numbers	
DK	45	901	Premium-Rate numbers	For more information on PRN, see https://sdfi.dk/digital-infrastruktur/telefoni/numre/90-numre
DK	45	902	Premium-Rate numbers	For more information on PRN, see https://sdfi.dk/digital-infrastruktur/telefoni/numre/90-numre
DK	45	903	Premium-Rate numbers	For more information on PRN, see https://sdfi.dk/digital-infrastruktur/telefoni/numre/90-numre

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	Gamas de numeração dos serviços de valor acrescentado				
País	Indicativo do País	Código de Informação da Gama		Informação Adicional	
DK	45	904	Premium-Rate numbers	For more information on PRN, see https://sdfi.dk/digital-infrastruktur/telefoni/numre/90-numre	
DK	45	905	Premium-Rate numbers	For more information on PRN, see https://sdfi.dk/digital-infrastruktur/telefoni/numre/90-numre	
DK	45	909	Premium-Rate numbers	For more information on PRN, see https://sdfi.dk/digital-infrastruktur/telefoni/numre/90-numre	
EE	372	800	Freephone Numbers	7-10 digit numbers	
EE	372	900	Premium-Rate numbers	7-digit numbers	
EE	372	70	Other	Personal number service. 8-digit numbers	
EE	372	1	Other	Service short number. 3-6 digit numbers, both premium rate and free services are possible, accessible by voice call and/or SMS	
EE	372	901	Other	7-digit numbers. Internet access service	
ES	34	803	Premium-Rate numbers	9 digit voice. Adult exclusive services	
ES	34	806	Premium-Rate numbers	9 digit voice. Entertainment services	
ES	34	807	Premium-Rate numbers	9 digit voice. Professional services	
ES	34	905	Premium-Rate numbers	9 digit voice. Massive calls reception	
ES	34	118	Other	9 digit voice. Directory enquiry service	
ES	34	800	Freephone Numbers	9 digit voice	
ES	34	900	Freephone Numbers	9 digit voice. Non-geographical automatic and semi-automatic freephone service number	
ES	34	901	Shared-Cost Numbers	9 digit voice	
ES	34	902	Other	9 digit voice. Calling party pays. Bussiness information numbers	

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	Gamas de numeração dos serviços de valor acrescentado					
País	Indicativo do País	Código de Informação da Gama	Nome/Descrição	Informação Adicional		
ES	34	70	Other	9 digit voice. Personal numbering		
ES	34	1006	Freephone Numbers	Civil protection. 4 digit short number		
ES	34	25	Premium-Rate numbers	5 digit SMS		
ES	34	27	Premium-Rate numbers	5 digit SMS		
ES	34	280	Premium-Rate numbers	5 digit SMS		
ES	34	29	Premium-Rate numbers	6 digit SMS		
ES	34	35	Premium-Rate numbers	5 digit SMS		
ES	34	37	Premium-Rate numbers	5 digit SMS		
ES	34	39	Premium-Rate numbers	6 digit SMS		
ES	34	795	Premium-Rate numbers	6 digit SMS		
ES	34	797	Premium-Rate numbers	6 digit SMS		
ES	34	799	Premium-Rate numbers	7 digit SMS		
ES	34	995	Premium-Rate numbers	6 digit SMS. Adult exclusive premium SMS		
ES	34	997	Premium-Rate numbers	6 digit SMS. Adult exclusive premium SMS		
ES	34	999	Premium-Rate numbers	7 digit SMS. Adult exclusive premium SMS premium		
FI	358	100	Other	Service group I		
FI	358	200	Other	Service group I		

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	Gamas de numeração dos serviços de valor acrescentado					
País	Indicativo do País	Código de Informação da Gama	Nome/Descrição	Informação Adicional		
FI	358	2020	Other	Service group I		
FI	358	2022	Other	Service group I		
FI	358	2023	Other	Service group I		
FI	358	800	Freephone Numbers	Freephone services		
FI	358	300	Other	Service group I		
FI	358	600	Other	Service group II		
FI	358	601	Other	Service group I		
FI	358	602	Other	Service group II		
FI	358	7000	Other	Service group III		
FI	358	7001	Other	Service group IV		
FI	358	7003	Other	Service group IV		
FI	358	7004	Other	Service group IV		
FI	358	7005	Other	Service group III		
FI	358	7007	Other	Service group III		
FI	358	7008	Other	Service group III		
FI	358	7009	Other	Service group IV		
FR	33	800	Freephone Numbers	accessible by both voice call and text messaging		
FR	33	801	Freephone Numbers	accessible by both voice call and text messaging		
FR	33	802	Freephone Numbers	accessible by both voice call and text messaging		
FR	33	803	Freephone Numbers	accessible by both voice call and text messaging		
FR	33	804	Freephone Numbers	accessible by both voice call and text messaging		
FR	33	805	Other	accessible by both voice call and text messaging		

	Gamas de numeração dos serviços de valor acrescentado					
País	Indicativo do País	Código de Informação da Gama	Nome/Descrição	Informação Adicional		
FR	33	806	Other	accessible by both voice call and text messaging		
FR	33	807	Other	accessible by both voice call and text messaging		
FR	33	808	Other	accessible by both voice call and text messaging		
FR	33	809	Other	accessible by both voice call and text messaging		
FR	33	81	Premium-Rate numbers	accessible only by voice call		
FR	33	82	Premium-Rate numbers	accessible only by voice call		
FR	33	836	Premium-Rate numbers	numbers for data services, accessible only by voice call		
FR	33	860	Premium-Rate numbers	dial-up Internet access by PSTN/ISDN networks, accessible only by voice call		
FR	33	868	Premium-Rate numbers	dial-up Internet access by PSTN/ISDN networks, accessible only by voice call		
FR	33	89	Premium-Rate numbers	accessible only by voice call		
FR	33	10	Premium-Rate numbers	short numbers for operator assistance. 4-digits numbers, accessible only by voice call		
FR	33	30	Freephone Numbers	4-digits numbers, accessible by both voice call and text messaging		
FR	33	31	Freephone Numbers	4-digits numbers, accessible by both voice call and text messaging		
FR	33	32	Premium-Rate numbers	4-digits numbers, accessible only by voice call		
FR	33	34	Premium-Rate numbers	4-digits numbers, accessible only by voice call		
FR	33	36	Premium-Rate numbers	4-digits numbers, accessible only by voice call		
FR	33	39	Premium-Rate numbers	4-digits numbers, accessible only by voice call		



	Gamas de numeração dos serviços de valor acrescentado					
País	Indicativo do País	Código de Informação da Gama		Informação Adicional		
FR	33	118	Premium-Rate numbers	short numbers for direct enquiry services. 6-digits numbers, accessible only by voice call		
FR	33	3	Other	short numbers for premium rate services by SMS. 5-digits numbers, accessible only by text messaging (these numbers are part of French operators' private numbering plan)		
FR	33	4	Premium-Rate numbers	short numbers for premium rate services by SMS. 5-digits numbers, accessible only by text messaging (these numbers are part of French operators' private numbering plan)		
FR	33	5	Premium-Rate numbers	short numbers for premium rate services by SMS. 5-digits numbers, accessible only by text messaging (these numbers are part of French operators' private numbering plan)		
FR	33	6	Premium-Rate numbers	short numbers for premium rate services by SMS. 5-digits numbers, accessible only by text messaging (these numbers are part of French operators' private numbering plan)		
FR	33	7	Premium-Rate numbers	short numbers for premium rate services by SMS. 5-digits numbers, accessible only by text messaging (these numbers are part of French operators' private numbering plan)		
FR	33	8	Premium-Rate numbers	short numbers for premium rate services by SMS. 5-digits numbers, accessible only by text messaging (these numbers are part of French operators' private numbering plan)		
GR	30	90	Premium-Rate numbers			
GR	30	806	Premium-Rate numbers			
GR	30	812	Premium-Rate numbers			
GR	30	825	Premium-Rate numbers			
GR	30	850	Premium-Rate numbers			
GR	30	875	Premium-Rate numbers			
GR	30	14	Premium-Rate numbers	Short codes		
GR	30	198	Premium-Rate numbers	Short codes		
GR	30	118	Other	Short codes. Directory enquiry services		

	Gamas de numeração dos serviços de valor acrescentado					
País	Indicativo do País	Código de Informação da Gama	Nome/Descrição	Informação Adicional		
GR	30	801	Shared-Cost Numbers			
GR	30	800	Freephone Numbers			
HR	385	60	Premium-Rate numbers	General services		
HR	385	609	Premium-Rate numbers	Humanitarian services/Humanitarian aid		
HR	385	61	Premium-Rate numbers	Televoting services		
HR	385	64	Premium-Rate numbers	Adult Services		
HR	385	65	Premium-Rate numbers	Prize game services		
HR	385	69	Premium-Rate numbers	Services for Children 4 or 6 digits accessible only by voice call		
HR	385	800	Freephone Numbers	Freephone services		
HR	385	118	Premium-Rate numbers	Short number for Directory enquiry service		
HU	36	90	Premium-Rate numbers	https://agapub.nmhh.hu/aga_web/setLanguageAction.action?request_locale=en		
HU	36	91	Premium-Rate numbers	https://agapub.nmhh.hu/aga_web/setLanguageAction.action?request_locale=en		
HU	36	168	Premium-Rate numbers	National only short numbers, https://agapub.nmhh.hu/aga_web/setLanguageAction.action?request_locale=en		
HU	36	169	Premium-Rate numbers	National only short numbers, https://agapub.nmhh.hu/aga_web/setLanguageAction.action?request_locale=en		
HU	36	164	Premium-Rate numbers	National only short numbers, https://agapub.nmhh.hu/aga_web/setLanguageAction.action?request_locale=en		

	Gamas de numeração dos serviços de valor acrescentado					
País	Indicativo do País	Código de Informação da Gama	Nome/Descrição	Informação Adicional		
HU	36	165	Premium-Rate numbers	National only short numbers, https://agapub.nmhh.hu/aga_web/setLanguageAction.action?request_locale=en		
HU	36	160	Premium-Rate numbers	National only short numbers, https://agapub.nmhh.hu/aga_web/setLanguageAction.action?request_locale=en		
HU	36	161	Premium-Rate numbers	National only short numbers, https://agapub.nmhh.hu/aga_web/setLanguageAction.action?request_locale=en		
HU	36	118	Other	National only short numbers, https://agapub.nmhh.hu/aga_web/setLanguageAction.action?request_locale=en		
HU	36	80	Freephone Numbers	https://agapub.nmhh.hu/aga_web/setLanguageAction.action?request_locale=en		
HU	36	14	Freephone Numbers	National only short numbers, https://agapub.nmhh.hu/aga_web/setLanguageAction.action?request_locale=en		
ΙE	353	1530	Premium-Rate numbers	Please note that 15XX numbers are National Only. Please see Section 4.6 ("Premium Rate Service Numbers") of ComReg's Numbering Conditions of Use and Application Process document 15/136R3 as amended - see https://www.comreg.ie/publication-download/numbering-conditions-of-use-and-application-process-2		
IE	353	1540	Premium-Rate numbers	Please note that 15XX numbers are National Only. Please see Section 4.6 ("Premium Rate Service Numbers") of ComReg's Numbering Conditions of Use and Application Process document 15/136R3 as amended - see https://www.comreg.ie/publication-download/numbering-conditions-of-use-and-application-process-2		
IE	353	1550	Premium-Rate numbers	Please note that 15XX numbers are National Only. Please see Section 4.6 ("Premium Rate Service Numbers") of ComReg's Numbering Conditions of Use and Application Process document 15/136R3 as amended - see https://www.comreg.ie/publication-download/numbering-conditions-of-use-and-application-process-2		

	Gamas de numeração dos serviços de valor acrescentado					
País	Indicativo do País	Código de Informação da Gama	Nome/Descrição	Informação Adicional		
ΙE	353	1560	Premium-Rate numbers	Please note that 15XX numbers are National Only. Please see Section 4.6 ("Premium Rate Service Numbers") of ComReg's Numbering Conditions of Use and Application Process document 15/136R3 as amended - see https://www.comreg.ie/publication-download/numbering-conditions-of-use-and-application-process-2		
ΙΕ	353	1570	Premium-Rate numbers	Please note that 15XX numbers are National Only. Please see Section 4.6 ("Premium Rate Service Numbers") of ComReg's Numbering Conditions of Use and Application Process document 15/136R3 as amended - see https://www.comreg.ie/publication-download/numbering-conditions-of-use-and-application-process-2		
IE	353	1580	Premium-Rate numbers	Please note that 15XX numbers are National Only. Please see Section 4.6 ("Premium Rate Service Numbers") of ComReg's Numbering Conditions of Use and Application Process document 15/136R3 as amended - see https://www.comreg.ie/publication-download/numbering-conditions-of-use-and-application-process-2		
IE	353	1590	Premium-Rate numbers	Please note that 15XX numbers are National Only. Please see Section 4.6 ("Premium Rate Service Numbers") of ComReg's Numbering Conditions of Use and Application Process document 15/136R3 as amended - see https://www.comreg.ie/publication-download/numbering-conditions-of-use-and-application-process-2		
ΙE	353	1598	Premium-Rate numbers	Please note that 15XX numbers are National Only. Please see Section 4.6 ("Premium Rate Service Numbers") of ComReg's Numbering Conditions of Use and Application Process document 15/136R3 as amended - see https://www.comreg.ie/publication-download/numbering-conditions-of-use-and-application-process-2		
ΙE	353	1599	Premium-Rate numbers	Please note that 15XX numbers are National Only. Please see Section 4.6 ("Premium Rate Service Numbers") of ComReg's Numbering Conditions of Use and Application Process document 15/136R3 as amended - see https://www.comreg.ie/publication-download/numbering-conditions-of-use-and-application-process-2		
IE	353	118	Other	Directory Enquiry Number Range. Please note that 118 numbers are National Only. Please see Section 5.2 ("Directory Enquiry Access Short Codes") of ComReg's Numbering Conditions of Use and		

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	Gamas de numeração dos serviços de valor acrescentado					
País	Indicativo do País	Código de Informação da Gama	Nome/Descrição	Informação Adicional		
				Application Process document 15/136R3 as amended - see https://www.comreg.ie/publication-download/numbering-conditions-of-use-and-application-process-2		
IE	353	1800	Freephone Numbers	Please note that 1800 numbers are National Only. Please see Section 4.3 ("Freephone Numbers") of ComReg's Numbering Conditions of Use and Application Process document 15/136R3 as amended - see https://www.comreg.ie/publication-download/numbering-conditions-of-use-and-application-process-2		
IT	39	12	Other	Directory enquire service		
IT	39	178	Other	Single or personal number services		
IT	39	199	Other	Single or personal number services		
IT	39	455	Other	Fundraising services for charitable purposes of social utility		
IT	39	499	Other	Fundraising services for campaigns that promote participation in political life		
IT	39	84	Shared-Cost Numbers			
IT	39	89	Premium-Rate numbers			
IT	39	800	Freephone Numbers			
IT	39	803	Freephone Numbers			
LI	423	18	Other	telephone directory enquiry services. short code (3 or 4 digits)		
LI	423	800	Freephone Numbers			
LT	370	700	Other	Service numbers		
LT	370	705	Other	Televoting services		
LT	370	706	Other	Government institutions services		
LT	370	707	Other	Corporate networks		
LT	370	800	Freephone Numbers			
LT	370	801	Other	Dial-up Internet access		

	Gamas de numeração dos serviços de valor acrescentado					
País	Indicativo do País	Código de Informação da Gama	Nome/Descrição	Informação Adicional		
LT	370	802	Other	Calls at the expense of the recipient		
LT	370	808	Shared-Cost Numbers			
LT	370	900	Premium-Rate numbers			
LT	370	901	Other	Dial-up Internet access		
LT	370	902	Premium-Rate numbers			
LT	370	903	Premium-Rate numbers			
LT	370	909	Premium-Rate numbers	Adult Services		
LT	370	910	Premium-Rate numbers			
LU	352	900	Premium-Rate numbers	premium rate services (billing by time or paying per call)		
LU	352	901	Premium-Rate numbers	premium rate services (billing by time or paying per call)		
LU	352	905	Premium-Rate numbers	premium rate services (billing by time or paying per call)		
LV	371	800	Freephone Numbers	8 digits		
LV	371	81	Shared-Cost Numbers	8 digits		
LV	371	90	Premium-Rate numbers	8 digits		
LV	371	78	Other	8 digits		
MT	356	115	Other	The range 115X is dedicated for 4-digit short codes used for the provision of operator services. Charges are commercially established. For further information, kindly refer to the Short Code Matrix available at https://www.mca.org.mt/regulatory/numbering/numbering-plans		

	Gamas de numeração dos serviços de valor acrescentado					
País	Indicativo do País	Código de Informação da Gama		Informação Adicional		
МТ	356	118	Other	The range 118X is dedicated for 4-digit short codes used for the provision of directory enquiry services. Charges are commercially established. For further information, kindly refer to the Short Code Matrix available at https://www.mca.org.mt/regulatory/numbering/numbering-plans		
МТ	356	50037	Premium-Rate numbers	Premium Rate Services (SMS only). For further information on Malta's Framework for Premium Rate Services, kindly visit https://www.mca.org.mt/regulatory/numbering/numbering-plans		
МТ	356	50043	Premium-Rate numbers	Legacy Premium Rate Services (Voice only).For further information on Malta's Framework for Premium Rate Services, kindly visit https://www.mca.org.mt/regulatory/numbering/numbering-plans		
МТ	356	506	Premium-Rate numbers	Premium Rate Services (SMS only).For further information on Malta's Framework for Premium Rate Services, kindly visit https://www.mca.org.mt/regulatory/numbering/numbering-plans		
МТ	356	5070	Premium-Rate numbers	Premium Rate Services (SMS only).For further information on Malta's Framework for Premium Rate Services, kindly visit https://www.mca.org.mt/regulatory/numbering/numbering-plans		
МТ	356	5090	Premium-Rate numbers	Premium Rate Services (SMS only).For further information on Malta's Framework for Premium Rate Services, kindly visit https://www.mca.org.mt/regulatory/numbering/numbering-plans		
МТ	356	5091	Premium-Rate numbers	Premium Rate Services (SMS only).For further information on Malta's Framework for Premium Rate Services, kindly visit https://www.mca.org.mt/regulatory/numbering/numbering-plans		
МТ	356	51	Premium-Rate numbers	Premium Rate Services (Voice only). For further information on Malta's Framework for Premium Rate Services, kindly visit https://www.mca.org.mt/regulatory/numbering/numbering-plans		
МТ	356	52	Premium-Rate numbers	Premium Rate Services (Voice only). For further information on Malta's Framework for Premium Rate Services, kindly visit https://www.mca.org.mt/regulatory/numbering/numbering-plans		
MT	356	54	Premium-Rate numbers	Premium Rate Services (Voice only).For further information on Malta's Framework for Premium Rate Services, kindly visit https://www.mca.org.mt/regulatory/numbering/numbering-plans		
MT	356	80002	Freephone Numbers	Domestic calls to this range are free for callers from both fixed and mobile lines. For further information on Malta's Framework for Freephone Services in the 800 range, kindly visit https://www.mca.org.mt/regulatory/numbering/numbering-plans		
MT	356	80034	Freephone Numbers	Domestic calls to this range are free for callers from fixed lines but may be charged at a rate not exceeding that for a call to a local fixed network in the case of mobile callers. For further information on Malta's Framework for Freephone Services in the 800 range, kindly visit https://www.mca.org.mt/regulatory/numbering/numbering-plans		

	Gamas de numeração dos serviços de valor acrescentado				
País	Indicativo do País	Código de Informação da Gama	Nome/Descrição	Informação Adicional	
МТ	356	80036	Freephone Numbers	Domestic calls to this range are free for callers from fixed lines but may be charged at a rate not exceeding that for a call to a local fixed network in the case of mobile callers. For further information on Malta's Framework for Freephone Services in the 800 range, kindly visit https://www.mca.org.mt/regulatory/numbering/numbering-plans	
МТ	356	80037	Freephone Numbers	Domestic calls to this range are free for callers from fixed lines but may be charged at a rate not exceeding that for a call to a local fixed network in the case of mobile callers. For further information on Malta's Framework for Freephone Services in the 800 range, kindly visit https://www.mca.org.mt/regulatory/numbering/numbering-plans	
МТ	356	80049	Freephone Numbers	Domestic calls to this range are free for callers from fixed lines but may be charged at a rate not exceeding that for a call to a local fixed network in the case of mobile callers. For further information on Malta's Framework for Freephone Services in the 800 range, kindly visit https://www.mca.org.mt/regulatory/numbering/numbering-plans	
МТ	356	80062	Freephone Numbers	Domestic calls to this range are free for callers from fixed lines but may be charged at a rate not exceeding that for a call to a local fixed network in the case of mobile callers. For further information on Malta's Framework for Freephone Services in the 800 range, kindly visit https://www.mca.org.mt/regulatory/numbering/numbering-plans	
МТ	356	80065	Freephone Numbers	Domestic calls to this range are free for callers from fixed lines but may be charged at a rate not exceeding that for a call to a local fixed network in the case of mobile callers. For further information on Malta's Framework for Freephone Services in the 800 range, kindly visit https://www.mca.org.mt/regulatory/numbering/numbering-plans	
МТ	356	80072	Freephone Numbers	Domestic calls to this range are free for callers from fixed lines but may be charged at a rate not exceeding that for a call to a local fixed network in the case of mobile callers. For further information on Malta's Framework for Freephone Services in the 800 range, kindly visit https://www.mca.org.mt/regulatory/numbering/numbering-plans	
МТ	356	80073	Freephone Numbers	Domestic calls to this range are free for callers from fixed lines but may be charged at a rate not exceeding that for a call to a local fixed network in the case of mobile callers. For further information on Malta's Framework for Freephone Services in the 800 range, kindly visit https://www.mca.org.mt/regulatory/numbering/numbering-plans	
MT	356	80074	Freephone Numbers	Domestic calls to this range are free for callers from fixed lines but may be charged at a rate not exceeding that for a call to a local fixed network in the case of mobile callers. For further information	

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	Gamas de numeração dos serviços de valor acrescentado					
País	Indicativo Código de					
				on Malta's Framework for Freephone Services in the 800 range, kindly visit https://www.mca.org.mt/regulatory/numbering/numbering-plans		
МТ	356	80075	Freephone Numbers	Domestic calls to this range are free for callers from fixed lines but may be charged at a rate not exceeding that for a call to a local fixed network in the case of mobile callers. For further information on Malta's Framework for Freephone Services in the 800 range, kindly visit https://www.mca.org.mt/regulatory/numbering/numbering-plans		
МТ	356	80076	Freephone Numbers	Domestic calls to this range are free for callers from fixed lines but may be charged at a rate not exceeding that for a call to a local fixed network in the case of mobile callers. For further information on Malta's Framework for Freephone Services in the 800 range, kindly visit https://www.mca.org.mt/regulatory/numbering/numbering-plans		
МТ	356	80078	Freephone Numbers	Domestic calls to this range are free for callers from fixed lines but may be charged at a rate not exceeding that for a call to a local fixed network in the case of mobile callers. For further information on Malta's Framework for Freephone Services in the 800 range, kindly visit https://www.mca.org.mt/regulatory/numbering/numbering-plans		
МТ	356	80090	Freephone Numbers	Domestic calls to this range are free for callers from fixed lines but may be charged at a rate not exceeding that for a call to a local fixed network in the case of mobile callers. For further information on Malta's Framework for Freephone Services in the 800 range, kindly visit https://www.mca.org.mt/regulatory/numbering/numbering-plans		
NL	31	800	Freephone Numbers			
NL	31	900	Premium-Rate Numbers			
NL	31	906	Premium-Rate Numbers			
NL	31	909	Premium-Rate Numbers			

	Gamas de numeração dos serviços de valor acrescentado				
País	Indicativo do País	Código de Informação da Gama	Nome/Descrição	Informação Adicional	
NO	47	800	Freephone Numbers		
NO	47	820	Premium-Rate numbers		
NO	47	822	Premium-Rate numbers		
NO	47	829	Premium-Rate numbers		
NO	47	18	Other	Direct Enquiry Services	
PL	48	700	Premium-Rate numbers	9 digits numbers	
PL	48	701	Premium-Rate numbers	9 digits numbers	
PL	48	703	Premium-Rate numbers	9 digits numbers	
PL	48	704	Premium-Rate numbers	9 digits numbers	
PL	48	708	Premium-Rate numbers	9 digits numbers	
PL	48	800	Freephone Numbers	9 digits numbers	
PL	48	801	Shared-Cost Numbers	9 digits numbers	
PT	351	601	Other	Audiotext service (general content). https://www.anacom.pt/render.jsp?contentId=1151642	
PT	351	607	Other	Audiotext service (voting). https://www.anacom.pt/render.jsp?contentId=1151642	
PT	351	608	Other	Audiotext services (sales). https://www.anacom.pt/render.jsp?contentId=1151642	
PT	351	646	Other	Audiotext services (contest and hobbies). https://www.anacom.pt/render.jsp?contentId=1151642	
PT	351	648	Other	audiotext services (erotic). https://www.anacom.pt/render.jsp?contentId=1151642	
PT	351	707	Other	Universal acess service. https://www.anacom.pt/render.jsp?contentId=1497872	
PT	351	708	Other	Universal acess service. https://www.anacom.pt/render.jsp?contentId=1497872	

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	Gamas de numeração dos serviços de valor acrescentado				
País	Indicativo do País	Código de Informação da Gama		Informação Adicional	
PT	351	800	Freephone Numbers		
PT	351	808	Shared-Cost Numbers	https://www.anacom.pt/render.jsp?contentId=1497872	
PT	351	809	Shared-Cost Numbers	https://www.anacom.pt/render.jsp?contentId=1497872	
PT	351	760	Other	Flat rate tariff servisse	
PT	351	761	Other	Flat rate tariff service. https://www.anacom.pt/render.jsp?contentId=442608	
PT	351	762	Other	Flat rate tariff service. https://www.anacom.pt/render.jsp?contentId=442608	
RO	40	800	Freephone Numbers		
RO	40	801	Shared-Cost Numbers	Shared costs numbers. Universal access numbers	
RO	40	805	Other	Numbers for burst traffic services	
RO	40	808	Other	Numbers for indirect access to services	
RO	40	900	Premium-Rate numbers	Miscellaneous information (general, business, marketing, utility-related etc.), entertainment, games and contests	
RO	40	903	Premium-Rate numbers	Miscellaneous information (general, business, marketing, utility-related etc.), entertainment, games and contests	
RO	40	906	Premium-Rate numbers	Adult entertainment	
RO	40	118	Other	Directory enquiry service	
RO	40	19	Other	Public interest services at a national level and general interest services	
SE	46	900	Premium-Rate numbers		
SE	46	944	Premium-Rate numbers		
SE	46	939	Premium-Rate numbers		
SE	46	99	Other	Mass call service	

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	Gamas de numeração dos serviços de valor acrescentado				
País	Indicativo do País	Código de Informação da Gama	Nome/Descrição	Informação Adicional	
SE	46	77	Shared-Cost Numbers		
SE	46	20	Freephone Numbers		
SI	386	80	Freephone Numbers	Different numbers have different tariffs. It is also not necessary for the end user to be able to call a value-added number while roaming.	
SI	386	90	Premium-Rate numbers	Different numbers have different tariffs. It is also not necessary for the end user to be able to call a value-added number while roaming.	
SK	421	800	Freephone Numbers		
SK	421	900	Premium-Rate numbers		
SK	421	97	Premium-Rate numbers		
SK	421	98	Premium-Rate numbers		
SK	421	85	Shared-Cost Numbers		
SK	421	86	Shared-Cost Numbers		
SK	421	87	Shared-Cost Numbers		
SK	421	881	Shared-Cost Numbers		
SK	421	882	Shared-Cost Numbers		
SK	421	883	Shared-Cost Numbers		
SK	421	884	Shared-Cost Numbers		

	Gamas de numeração dos serviços de valor acrescentado				
País	Indicativo do País	Código de Informação da Gama	Nome/Descrição	o Informação Adicional	
SK	421	885	Shared-Cost Numbers		
SK	421	886	Shared-Cost Numbers		
SK	421	887	Shared-Cost Numbers		
SK	421	889	Shared-Cost Numbers		
SK	421	89	Shared-Cost Numbers		
IS	354	800	Freephone Numbers		
IS	354	90	Premium-Rate numbers		
IS	354	18	Premium-Rate numbers	Directory services	
IS	354	17	Other	Public services, non-emergency	
ES	34	10	Other	3 digit short number. Council hotline	
ES	34	11	Other	3 digit short number. Traffic services' hotline	
ES	34	12	Other	3 digit short number. Citizen information services	
ES	34	16	Other	3 digit short number. Freephone number. Gender violence hotline	
ES	34	17	Other	3 digit short number. Cyber delinquency hotline	
ES	34	24	Other	3 digit short number. Freephone number. Suicidal Behaviour Hotline	
ES	34	60	Other	3 digit short number. General Government Administration	
ES	34	61	Other	3 digit short number. Health services' hotline	
ES	34	62	Other	3 digit short number. Emergencies hotline	
ES	34	65	Other	3 digit short number. Freephone number. Pepople with dependency needs	
ES	34	80	Other	3 digit short number. Local Fire department hotline	
ES	34	85	Other	3 digit short number. Freephone number. Regional Fire department hotline	

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	Gamas de numeração dos serviços de valor acrescentado				
País Indicativo do País Código de Informação da Gama Informação Actual País Informação Informação Actual País Informação I		Nome/Descrição	Informação Adicional		
ES	34	88	Other	3 digit short number. Freephone number. Regional police	
ES	34	91	Other	3 digit short number. National police	
ES	34	92	Other	3 digit short number. Local police	



			Meios de Emergência	
País	Meio de Acesso	Descrição	Download Link	Informação Adicional
AT	Emergency calls (voice)	112 European emergency number (Police). 122 Fire brigade. 144 Ambulance. 140 Mountain rescue		
АТ	Emergency applications	112 European emergency number (Police).122 Fire brigade. 144 Ambulance. 140Mountain rescue	https://app.dec112.at/	
AT	Messaging	text based emergency call	https://app.dec112.at/	
BE	Messaging	Texting to urgent medical assistance and texting to urgent police assistance		4-digit numbers are used , distributed through deaf- and hearing impaired representative organisations to their membership or through requesting the information from the emergency service (use contacts mentioned on the website) or 112@ibz.fgov.be , information> https://www.112.be/
BE	Messaging	Application "App 112 BE" allowing access to urgent medical assistance, urgent police assistance and fire department, has a chatfunction for deaf and hearing impaired and speech impaired.		The app has enhanced location (using GNSS), allows for communicating additional (medical) information when emergency communication is set up. "app store" or "play store", enter "app 112 be" as search item, download and register.
BG	Emergency applications	Mobile application for Android platform	https://play.google.com/ store/apps/details?id=bg .mvr.help112	The service is free of charge for the citizens. The application provides to Bulgarian and foreign citizens with hearing and/or speech disabilities on the territory of the Republic of Bulgaria a quick and easy access to the 112 Emergency number. It is necessary that the users register into the application by following the registration steps. Once the registration is active, the users can sign in the application, and in case of emergency to make a connection (establish a chat session) with an operator of the 112 Emergency number.



			Meios de Emergência	
País	Meio de Acesso	Descrição	Download Link	Informação Adicional
BG	Emergency applications	Mobile application for iOS platform	https://apps.apple.com/ bg/app/112- bulgaria/id1450618524	The service is free of charge for the citizens. The application provides to Bulgarian and foreign citizens with hearing and/or speech disabilities on the territory of the Republic of Bulgaria a quick and easy access to the 112 Emergency number. It is necessary that the users register into the application by following the registration steps. Once the registration is active, the users can sign in the application, and in case of emergency to make a connection (establish a chat session) with an operator of the 112 Emergency number.
BG	Emergency applications	Mobile application for a web based web browser application for stationary and mobile computers.	https://112.mvr.bg/#/sig n-in	The service is free of charge for the citizens. The application provides to Bulgarian and foreign citizens with hearing and/or speech disabilities on the territory of the Republic of Bulgaria a quick and easy access to the 112 Emergency number. It is necessary that the users register into the application by following the registration steps. Once the registration is active, the users can sign in the application, and in case of emergency to make a connection (establish a chat session) with an operator of the 112 Emergency number.
CZ	Messaging	Emergency SMS for roaming end-users will be available on a dedicated long number (+420 720 000 112) in September 2023.		Emergency SMS for end-users roaming will be available provided that outgoing SMS are not blocked by the service provider for objective technical reasons and a SIM card is inserted in the end device.
CZ	Emergency calls (voice)	112 Single European Emergency Number. 150 Fire Brigade. 155 Emergency Medical Service (Ambulance). 158 Police		
CY	Emergency calls (voice)	Voice Calls to 112 (Police, Ambulance and Fire Department)		
DE	Emergency Calls (Voice)	110		national emergency number for emergencies requiring the police
DE	Emergency Calls (Voice)	112		single european emergency number



			Meios de Emergência	
País	Meio de Acesso	Descrição	Download Link	Informação Adicional
DK	Messaging	Long number for persons with disabilities allowing them to text the PSAP instead of calling.		The long number is not made public but informed via a handicap organisation upon request. Therefore, while technically usable by roaming customers, the long number is practically not available to roaming customers at present due to the request process and lack of publicity surrounding the long number.
DK	Emergency Calls (Voice)	112 Emergency calls (voice) for reaching Police, Fire brigade and Ambulance		https://www.brs.dk/en/what-you-can-do/in-case-of-an- emergency/1-1-2-and-other-useful-phone-numbers/
EE	Emergency Calls (Voice)	112 European emergency number		In addition to 112 domestic numbers, the Emergency Centre has an emergency number 6000112, which can be called from outside Estonia.
EE	Emergency Calls (Voice)	The Emergency Centre also operates a 24/7 national information telephone number 1247, which offers information and advice in situations where life, health and property are not at risk.		This short number also has a long number 6001247 for calling from abroad.
ES	Emergency applications	A video call via an App, PC or other means is stablished with an interpreter, who in turn calls appropriate PSAP. Chat is also possible. More information at https://svisual.org/indexSSL.html	https://play.google.com/ store/apps/details?id=co m.CESTEL.FCNSEMobileA ppDroid&hl	Android, videocalls
ES	Emergency applications	A video call via an App, PC or other means is stablished with an interpreter, who in turn calls appropriate PSAP. Chat is also possible. More information at https://svisual.org/indexSSL.html	https://apps.apple.com/ es/app/svisual/id600574 299	Apple, videocall
ES	Emergency applications	An app allows to report incident regarding disabled end-users	https://play.google.com/ store/apps/details?id=co m.alertcops4.app&pcam paignid=pc	Android, calls (voice) s and chat
ES	Emergency applications	An app allows to report incident regarding disabled end-users	https://apps.apple.com/ es/app/alertcops-5-	Apple, calls (voice) and chat



	Meios de Emergência					
País	Meio de Acesso	Descrição	Download Link	Informação Adicional		
			0/id1273718252?ign- itscg=30200&ign-it			
FI	Emergency applications	112 Suomi application allows users to make emergency voice calls.	https://112.fi/en/112- suomi-application			
FI	Messaging	Available for all user groups with Finnish mobile connections, roaming access under development		SMS messages are allowed for preregistered users to the number 112.		
FI	Emergency Calls (Voice)	112 European emergency number				
FR	Emergency applications	App voice. App messaging. App real time text. App total conversation	https://play.google.com/ store/apps/details?id=fr. urgence114.urgence114 &utm_sour			
FR	Emergency applications	App voice. App messaging. App real time text. App total conversation	https://apps.apple.com/f r/app/114/id143749901 4			
FR	Other	Real time text. Total conversation	https://www.info.urgenc e114.fr/	website / browser		
GR	Emergency Calls (Voice)	Voice call to 112. Other emergency numbers are also available.	https://civilprotection.go v.gr/112	Additionaly to transfering calls depending on the case to Police, Fire brigade, Emergency Medical Services, Hellenic Coast Guard, 112 also transfers the calls to European Hotline for Missing Children.		
GR	Messaging	Email - European Emergency Number 112		mail to contact@112.gov.gr, or contact@112.gr . The PSAP doesn't automatically receive the sender's location.The sender should state his/her location in the email. No pre-registration is needed.		
HR	Messaging	Emergency SMS for roaming end-users are available on a dedicated long number (+385 98 8100 112).		The SMS from any part of the teritory of Croatia is received at the Civil Protection Operations Centre. It is responsible to comunicate with SMS end-user and territorially responsible PSAP which alerts emergency services. Croatian telecom providers have informed their roaming partners that calls / messages to 112 (full number		



	Meios de Emergência					
País	Meio de Acesso	Descrição	Download Link	Informação Adicional		
		-		+385988100112) in Croatia are not charged, but the billing still		
				depends on the roaming partner.		
HR	Emergency Calls (Voice)	112 - European emergency number				
HU	Emergency Calls (Voice)	Emergency Calls (Voice) call to 112: from landline and mobile phones to contact any emergency service: an ambulance, the fire brigade or the police. A specially trained operator will answer any 112 call.				
ΙE	Emergency calls (voice)	112 European emergency number				
LI	Emergency calls (voice)	112 European emergency number. 117 Police. 118 Fire brigade. 143 Helping hand (in german "Dargebotene Hand"). 144 Ambulance. 145 Tox info. 147 Helpline for children and young people.				
LI	Emergency applications	112 European emergency number. 117 Police. 118 Fire brigade. 144 Ambulance	https://play.google.com/ store/apps/details?id=li.l andespolizei.polizeiFl			
LI	Emergency applications	113 European emergency number. 117 Police. 118 Fire brigade. 144 Ambulance	https://apps.apple.com/ ch/app/polizei- fl/id524685374			
LT	Other	SMS to number 112		Customers of national mobile networks can contact emergency services by sending SMS message to number 112 without any prie-registration. 112 SMS service is limited to Lithuanian SIM cards users only due to limitations of mobile networks		
LT	Emergency Calls (Voice)	Emergency Emergency Calls (Voice) call to number 112				
LT	Other	112 eCall				



	Meios de Emergência					
País	Meio de Acesso	Descrição	Download Link	Informação Adicional		
LU	Emergency calls (voice)	112 European emergency number. 12112 European emergency number. 113 Police. 12113 Police				
LU	Other	SMS to 112				
LU	Emergency applications	GouvAlert.lu (Google Play)	https://play.google.com/ store/apps/details?id=lu. ctie.gouvalertlu			
LU	Emergency applications	GouvAlert.lu (Apple)	https://apps.apple.com/ de/app/gouvalert- lu/id1299114216			
LU	Other	Fax to 112				
LV	Emergency applications	Emergency applications	https://play.google.com/ store/apps/details?id=co m.vp.manadrosiba&hl=lv	The purpose of the "Mana drosiba" app is to take care of the safety of every resident of Latvia in both road traffic and the Internet. In addition to the ability to send messages and coordinates, the "Mana drosiba" app includes several features that can be useful to everyone. In the "Drosiba satiksme" section, you can learn about the behavior of different road traffic situations that can be encountered by any road user. The "Drosiba interneta" section, on the other hand, is dedicated to security issues related to the Internet environment.		
LV	Emergency applications	Emergency applications	https://apps.apple.com/l v/app/mana- dro%C5%A1%C4%ABba/i d1012389608	The purpose of the "Mana drosiba" app is to take care of the safety of every resident of Latvia in both road traffic and the Internet. In addition to the ability to send messages and coordinates, the "Mana drosiba" app includes several features that can be useful to everyone. In the "Drosiba satiksme" section, you can learn about the behavior of different road traffic situations that can be encountered by any road user. The "Drosiba interneta" section, on the other hand, is dedicated to security issues related to the Internet environment.		



	Meios de Emergência					
País	Meio de Acesso	Descrição	Download Link	Informação Adicional		
LV	Messaging	SMS as a part of Public Warning in the case of the emergency situation		SMS (text provided by the services involved in solving of emergency situtation) is sent by the operators to their customers/abonents in case of the emergency situation.		
LV	Relay services	SMS to 112		Accessible to customers of Latvian teleoperators.		
MT	Emergency applications	iOS App	https://itunes.apple.com /us/app/112mt/id11994 70896?mt=8&uo=4			
MT	Emergency applications	Android App	https://play.google.com/ store/apps/details?id=m t.gov.my112			
MT	Messaging	SMS - +356 79770112				
NL	Emergency applications	112NL APP For all kind of users voice, video, photo and chatfunction which translates 109 languages into Dutch	https://www.rijksoverheid.nl/onderwerpen/alarmnummer-112/vraag-enantwoord/112	112NL app is found in both Google Playstore and Apple's Appstore		
NL	Relay services	speech, text or video		SIP: teletolk@kpnteletolk.nl. By means of Tolkcontact-app, found in both Playstore and Appstore		
NO	Emergency applications	Private Apps	https://norskluftambula nse.no/hjelp113/	Information on access for roamers to be updated/considered		
NO	Messaging	SMS to emergency numbers	https://nodsms.no/	Due to technical challenges of roaming for short numbers, roaming end-users may use the following long Norwegian numbers to acces the emergency SMS-service Fire: +4759555110. Police: +4759555112. Medical Emerengcy: +4759555113		
NO	Relay services	Relay service to emergency services	https://www.teksttelefo n.no/	The availability for roamers is subject to discussion with Telenor		



	Meios de Emergência					
País	Meio de Acesso	Descrição	Download Link	Informação Adicional		
PL	Emergency applications	App Alarm 112 is intended to report all category incidents. Its dedicated for all endusers, including end-users with disabilities. The modular structure of the application makes it possible to select information describing the emergency event by means of pictograms, send a notification of such event to a PSAP and review the history of notifications. The graphical user interface is based on pictograms developed with the involvement of deaf people and emergency call takers. To use the mobile application, it is necessary to download it free of charge and register (only for users with polish prefix numbers +48). The application is available for Android operating system. This emergency application includes functions: App messaging and App real time text. Registration to application for users of foreign mobile networks (other than 0048 phone prefix number) will be available from 1st of June 2023.		Additional information available on website: https://www.gov.pl/web/mswia-en/alarm112-mobile-application		



	Meios de Emergência				
País	Meio de Acesso	Descrição	Download Link	Informação Adicional	
PL	Emergency applications	App Alarm 112 is intended to report all category incidents. Its dedicated for all endusers, including end-users with disabilities. The modular structure of the application makes it possible to select information describing the emergency event by means of pictograms, send a notification of such event to a PSAP and review the history of notifications. The graphical user interface is based on pictograms developed with the involvement of deaf people and emergency call takers. To use the mobile application, it is necessary to download it free of charge and register (only for users with polish prefix numbers +48). The application is available for Android operating system. This emergency application includes functions: App messaging and App real time text. Registration to application for users of foreign mobile networks (other than 0048 phone prefix number) will be available from 1st of June 2023.	https://apps.apple.com/ pl/app/alarm- 112/id1494297585	Additional information available on website: https://www.gov.pl/web/mswia-en/alarm112-mobile-application	



	Meios de Emergência					
País	Meio de Acesso	Descrição	Download Link	Informação Adicional		
PL	Emergency calls (voice)	112 is an emergency number which is available free of charge throughout the European Union, both from landlines and mobile phones. The emergency number 112 can be dialled from a phone without a SIM card. Emergency calls to 112 are received at Emergency Notification Centres by emergency number operators, who are in charge of the classification of the call and who make a parallel dispatch to the most appropriate energency serices.		https://www.gov.pl/web/mswia-en/emergency-number-112		
PT	Emergency applications	For deaf people trough text (Google play)	https://play.google.com/ store/apps/details?id=io. cordova.mai112pt&hl=e n≷=US	Available at google play - MAI112		
РТ	Emergency applications	For deaf people trough text (Apple)	https://apps.apple.com/ pt/app/mai112/id14863 24916?l=en	Available at apple store - MAI112		
RO	Emergency calls (voice)	1. Voice calls to the emergency number 112. 2. The VoWiFi functionality allows placing a call to 112 when the mobile operator's network does not have coverage. In this case, the IMS (IP Multimedia Subsystem) technology is used which enables the provision of voice services via a Wi-Fi network.				



	Meios de Emergência				
País	Meio de Acesso	Descrição	Download Link	Informação Adicional	
RO	Emergency applications	Call 112 ("Apel 112") is the application developed by the national emergency call service administrator, for mobile phones with Android and iOS systems, able to read the location information generated by the existing location services on the phone and transmit the geographical position of the phone to the 112 System. The application uses the data connection (Internet) and the location service of the mobile phone to transmit to the 112 System the location information in AML (Advanced Mobile Location) format, containing the geographical coordinates of the mobile phone.	https://play.google.com/ store/apps/details?id=ro .sts.apel112	The app is free of charge and can be downloaded to phones from Google Play and AppStore.	
RO	Emergency applications	Call 112 ("Apel 112") is the application developed by the national emergency call service administrator, for mobile phones with Android and iOS systems, able to read the location information generated by the existing location services on the phone and transmit the geographical position of the phone to the 112 System. The application uses the data connection (Internet) and the location service of the mobile phone to transmit to the 112 System the location information in AML (Advanced Mobile Location) format, containing the geographical coordinates of the mobile phone.	https://apps.apple.com/ ro/app/apel- 112/id1444872263	The app is free of charge and can be downloaded to phones from Google Play and AppStore.	



			Meios de Emergência	
País	Meio de Acesso	Descrição	Download Link	Informação Adicional
SE	Emergency applications	Mobile applications (Android and Apple) for emergency voice calls to 112.	https://www.sosalarm.s e/trygghet/112appen/	
SE	Messaging	Contact directly through SMS to application in SOS Alarms technical operational system, Coordcom	https://www.sosalarm.s e/trygghet/viktiga- telefonnummer/112/112 -for-taloch-hor	
SE	Relay services	An End-user can contact the Swedish Relay Services: Video Relay Service, Text Relay Service and Speech-to-speech Relay Service. The relay services can be used for emergency communication to 112. The Text Relay Service can be called with SIP-addresses, mobile applications (Android and Apple) & web application, and for the person using hearing and Emergency Calls (Voice) with telephone numbers.	https://www.texttelefoni .se/	
SE	Relay services	An End-user can contact the Swedish Relay Services: Video Relay Service, Text Relay Service and Speech-to-speech Relay Service. The relay services can be used for emergency communication to 112. The Video Relay Service can be called with SIP-addresses, mobile applications (Android and Apple) & web application, and for the person using hearing and Emergency Calls (Voice) with telephone numbers.	https://www.bildtelefoni .net	
SE	Relay services	An End-user can contact the Swedish Relay Services: Video Relay Service, Text Relay Service and Speech-to-speech Relay Service. The relay services can be used for emergency communication to 112.		



			Meios de Emergência	
País	Meio de Acesso	Descrição	Download Link	Informação Adicional
SE	Real time text	Not as roaming using the national or international numbering plan.	Download Link	mormação Adicional
SE	Total conversation	Not as roaming using the national or international numbering plan.		
SI	Other	The mobile application allows you to receive alerts or alarms about imminent dangers of natural and other disasters in the territory of the Republic of Slovenia. Informing and alarming people, which comes under the jurisdiction of the Administration for Civil Protection and Disaster Relief of the Republic of Slovenia (ACPDR) is one of the services of the emergency call 112 â€" Reverse 112, which complements other services to ensure greater safety of people. https://play.google.com/store/apps/details?id=com.genasys.pssdev.sloveniaprod	https://112opozorilo.sos 112.si	
SK	Emergency applications	Emergency calls (voice) 112 Single European Emergency Number, 150 Fire Brigade, 155 Emergency Medical Service, 158 Police		
IS	Emergency calls (voice)	"112" for medical, police and fire emergencies		
IS	Emergency applications	"112" app. Real time text chat. Report location and deaf specific user interface design	https://www.112.is/en/1 12-appid	



	Meios de Emergência								
País	Meio de Acesso	Descrição	Download Link	Informação Adicional					
IS	Real time text	"112" Real time text webchat	https://www.112.is/en/s pjall						
ΙΤ	Relay services	112 Sordi - The 112 Sordi system allows equivalent access for deaf citizens to the emergency services. By calling the dedicated number 800 800 112, citizens receive a link, from the 1st level PSAPs of the Piedmont region. Via the link the deaf citizens can access a text chat supported by specifically designed pictograms to facilitate the dialogue between the emergency operators and the end users. The pictograms where defined in collaboration with the National Deaf Association. All the requests at national level for the "112 Sordi" system are managed by the 1st level PSAPs of the Piedmont Region which acts as a relay service intermediating the conversation with all the competent emergency response organizations. The location of the call is terminal based.	https://112sordi.it	The system can be reached via phone by calling the number 800.800.112 (free of charge). Users can optionally register to the platform adding informations that can facilitate rescue operations. The informations available at the link https://112sordi.it are available in Italian, English, French, Deutsch. Videos giving the informations in the sign languages are available for the same linguages indicated.					
IT	Emergency applications	Flag Mii - Through the APP it is possible to establish a chat window with the first level PSAP Operator who will intermediate the contact between the user and the emergency services needed. Since October	https://itunes.apple.com /it/app/flagmii/id658216 360?mt=8	• ,					



			Meios de Emergência	
País	Meio de Acesso	Descrição	Download Link	Informação Adicional
		2019 the APP is available for the disabled users on the whole italian territory. For the "FlagMii" App, the PSAPs 1 of the Piedmont Region are in charge of managing the emergency communications and of contacting the relevant emergency response organization.		
IT	Emergency applications	Where Are U - The end-user can place a call selecting, through a button, the most appropriate PSAP2		In Google Play store: https://play.google.com/store/apps/details?id=it.Beta80Group.w hereareu&hl=it
PT	Messaging	Emergency SMS for deaf end-users is available on a dedicated long number (+351) 961010200		For deaf people trough SMS
RO	Other	The eCall System enables the placing of an emergency call from inside the vehicle to the 112 System. This call can be placed automatically, through the activation of a set of in-vehicle sensors or manually, and it is established through mobile wireless communications networks, sending a standardised minimum set of data (MSD) and establishing an audio channel between the occupants of the vehicle and the most appropriate public safety answering point.		



	Serviços de Alertas Públicos						
País	Meio de acesso	Tipo de Serviço de Alerta ao Público	Link para a descrição do Serviço de Alerta Público	Link para o download do Serviço de Alerta Público	Informação Adicional		
AT	Арр	Арр	https://www.bmi.gv.at/204/ KATWARN/app.aspx	https://play.google.com/store/apps/details?id=at.gv.bmi.KATWARN	For German end users roaming in Austria, the German version of the Katwarn app must be used, download link: https://www.katwarn.de/anmeldungapp.php		
AT	Арр	Арр	https://www.bmi.gv.at/204/ KATWARN/app.aspx	https://apps.apple.com/at/app/katwarn-%C3%B6sterreich-austria/id1244068413?l=en	For German end users roaming in Austria, the German version of the Katwarn app must be used, download link: https://www.katwarn.de/anmeldungapp.php		
BE		Location- based SMS	https://www.be-alert.be		inscription is automatic as soon as a user (mobile phone) is active on		



			Ser	viços de Alertas Públicos	
País	Meio de acesso	Tipo de Serviço de Alerta ao Público	Link para a descrição do Serviço de Alerta Público	Link para o download do Serviço de Alerta Público	Informação Adicional
					the national territory, user will receive warning messages if location is within a defined area.
BE		Location- based SMS	https://ibz.be/nl/veiligheid #links		inscription is automatic as soon as a user (mobile phone) is active on the national territory, user will receive warning messages if location is within a defined area.
BE		Other	https://www.be-alert.be	https://www.be-alert.be	website available in dutch, french, german and english, a user can register his phone and email to receive targeted messages additional to messages of Location-based SMS system.



			Ser	viços de Alertas Públicos	
País	Meio de acesso	Tipo de Serviço de Alerta ao Público	Link para a descrição do Serviço de Alerta Público	Link para o download do Serviço de Alerta Público	Informação Adicional
BG		Cell Broadcast			the system is under construction
CZ	This emergency service is accessible to every person with a mobile device present in the targeted location at the time of broadcast. Neither application download nor user registration of any kind is required.	Location- based SMS			
DE	1042.000	Cell Broadcast			



	Serviços de Alertas Públicos								
País	Meio de acesso	Tipo de Serviço de Alerta ao Público	Link para a descrição do Serviço de Alerta Público	Link para o download do Serviço de Alerta Público	Informação Adicional				
DK	Emergency notifications, TV, radio, social media accounts and sirens.	Other			The Cell Broadcast System will be functioning from 1st March 2023				
ES	Warning notifications in a timely manner to mobile subscribers	Cell Broadcast	https://www.interior.gob.es/ opencms/gl/detalle/articul o/Interior-activa-el-Sistema- de-Avisos-a-la-Poblacion- ante-emergencias-o- catastrofe/		Link 1				
ES	Warning notifications in a timely manner to mobile subscribers	Cell Broadcast	https://contrataciondelesta do.es/wps/portal/!ut/p/b0/ 04_Sj9CPykssy0xPLMnMz0v MAfljU1JTC3Iy87KtUULEnN yUuNzMpMzSxKTgQr0w_Wj 9KMyU1zLcvQjgxwj83zcl8uy 83KLqozdA1NMi8yCA21t9Q tycx0BLOwE5q!!/		Link 2				
FI		Арр	https://112.fi/en/112- suomi-application	https://112.fi/en/112-suomi-application					
FI	Public Warning Sirens	Other							
Fl	Radio/TV broadcast	Other							



	Serviços de Alertas Públicos								
País	Meio de acesso	Tipo de Serviço de Alerta ao Público	Link para a descrição do Serviço de Alerta Público	Link para o download do Serviço de Alerta Público	Informação Adicional				
FR		Cell Broadcast							
GR	Smartphone s set to allow reception of CB alerts	Cell Broadcast		https://civilprotection.gov.gr/112	Webpage of the Ministry for Climate Change and Civil Protection, with information about 112 and subscription form. CB is also enabled for roamers				
HR	mobile handsets	Cell Broadcast			Torrodificis				
HR	mobile handsets	Location- based SMS							
HR		Other			sirens, radio and TV stations				
HU	SMS	Location- based SMS			Legislation (only in Hungarian language): https://njt.hu/eli/ UT/2020/BM/16. Location based				



	Serviços de Alertas Públicos							
País	Meio de acesso	Tipo de Serviço de Alerta ao Público	Link para a descrição do Serviço de Alerta Público	Link para o download do Serviço de Alerta Público	Informação Adicional			
					PWS SMS will be sent from the following numbers depending on the visited network: 1840 (short number), or +36705511200.			
HU	VESZ Application	Арр	https://www.katasztrofaved elem.hu/37/vesz	https://play.google.com/store/apps/details?id=org.rsoe.android.bm_okf_push&hl=hu	For the use of the VESZ application: 1) no pre- registration is needed 2) the knowledge of Hungarian language is needed 3) further upgrade of the application for roamers is in progress			



	Serviços de Alertas Públicos							
País	Meio de acesso	Tipo de Serviço de Alerta ao Público	Link para a descrição do Serviço de Alerta Público	Link para o download do Serviço de Alerta Público	Informação Adicional			
HU	VESZ Application	Арр	https://www.katasztrofaved elem.hu/37/vesz	https://apps.apple.com/hu/app/v%C3%A9sz/id763455946	For the use of the VESZ application: 1) no pre- registration is needed 2) the knowledge of Hungarian language is needed 3) further upgrade of the application for roamers is in progress			
LI	Website "Alert Swiss"	Other	https://www.alert.swiss/en/home.html		Liechtenstein is integrated into the swiss platform. Available in German, English, French, Italian			
LI	App "Alert Swiss"	Арр		https://apps.apple.com/ch/app/alertswiss/id957339177	Trenen, tradair			
LI	App "Alert Swiss"	Арр		https://play.google.com/store/apps/details?id=ch.admin.babs.alertswiss				
LT	SMS	Cell Broadcast	https://e-seimas.lrs.lt/portal/legalAct					



	Serviços de Alertas Públicos								
País	Meio de acesso	Tipo de Serviço de Alerta ao Público	Link para a descrição do Serviço de Alerta Público	Link para o download do Serviço de Alerta Público	Informação Adicional				
			/lt/TAD/7cada65042bf11e5 9cf1cfda14b526c5						
LT	Public Warning Sirens	Other	https://lt72.lt/						
LU	N/A	Cell Broadcast							
LU	Арр	Арр	https://infocrise.public.lu/e n/gouvalert.html	https://play.google.com/store/apps/details?id=lu.ctie.gouvalertlu					
LU	Арр	Арр	https://infocrise.public.lu/e n/gouvalert.html	https://apps.apple.com/de/app/gouvalert-lu/id1299114216					
LV	Messaging	Other			SMS as a part of Public Warning in the case of the emergency situation. SMS (text provided by the services involved in solving of emergency situtation) is sent by the operators to their customers/abone				



	Serviços de Alertas Públicos						
País	Meio de acesso	Tipo de Serviço de Alerta ao Público	Link para a descrição do Serviço de Alerta Público	Link para o download do Serviço de Alerta Público	Informação Adicional		
					nts in case of the emergency situation.		
MT	Mobile	Cell Broadcast					
NL	Automatic	Cell Broadcast	https://crisis.nl/nl- alert/english/				
PL	Text messages (Alert RCB) sends information about the threat to mobile networks operators, who immediately forward it to their subscribers. Anyone who has a mobile phone switched on, if present within the emergency messaging	Location- based SMS	https://www.gov.pl/web/rcb/alert-rcbnajwazniejsze-pytania-i-odpowiedzi		Alert RCB – SMS warning system, available for citizens in case of local threats.		



			Serv	viços de Alertas Públicos	
País	Meio de acesso	Tipo de Serviço de Alerta ao Público	Link para a descrição do Serviço de Alerta Público	Link para o download do Serviço de Alerta Público	Informação Adicional
	area (the "danger zone"), will receive a short text message (SMS) informing about the type of threat.				
PL	Available by downloading free of charge	Арр	https://www.gov.pl/web/ms wia/regionalny-system- ostrzegania	https://play.google.com/store/apps/details?id=mswia.rso	System (RSO - Regionalny System Ostrzegania - Regional Warning System) for citizens in case of major emergencies is being developed.
PL	Available by downloading free of charge	Арр	https://www.gov.pl/web/ms wia/regionalny-system- ostrzegania	https://apps.apple.com/pl/app/regionalny-system- ostrzegania/id1326612339	System (RSO - Regionalny System Ostrzegania - Regional Warning System) for citizens in case of major



	Serviços de Alertas Públicos						
País	Meio de acesso	Tipo de Serviço de Alerta ao Público	Link para a descrição do Serviço de Alerta Público	Link para o download do Serviço de Alerta Público	Informação Adicional		
					emergencies is		
PL	Available by downloading free of charge	Арр	https://www.gov.pl/web/ms wia/regionalny-system- ostrzegania	https://apps.microsoft.com/store/detail/rso-regionalny-system-ostrzegania/9NQ6D	being developed. System (RSO - Regionalny System Ostrzegania - Regional Warning System) for citizens in case of major emergencies is being developed.		
PT	N/A	Location- based SMS			SMS warning system, available for citizens in case of local threats. Sent by the operators to their customers/roamer s (in) in case of the emergency situation.		



	Serviços de Alertas Públicos						
País	Meio de acesso	Tipo de Serviço de Alerta ao Público	Link para a descrição do Serviço de Alerta Público	Link para o download do Serviço de Alerta Público	Informação Adicional		
RO	RO-ALERT system allows sending Cell Broadcast messages to warn and alert citizens in case of emergency, according to the legal provisions.	Cell Broadcast	https://ro-alert.ro/en/about-ro-alert/				



	Serviços de Alertas Públicos							
País	Meio de acesso	Tipo de Serviço de Alerta ao Público	Link para a descrição do Serviço de Alerta Público	Link para o download do Serviço de Alerta Público	Informação Adicional			
RO	DSU is the application developed by the Ministry of Internal Affairs for mobile phones with Android and iOS systems, able to receive alerts from traffic, weather or natural calamity warnings.	Арр	https://fiipregatit.ro/	https://play.google.com/store/apps/details?id=ro.iconsult.dsu	The app is free of charge and can be downloaded to phones from Google Play and AppStore.			



	Serviços de Alertas Públicos						
País	Meio de acesso	Tipo de Serviço de Alerta ao Público	Link para a descrição do Serviço de Alerta Público	Link para o download do Serviço de Alerta Público	Informação Adicional		
RO	DSU is the application developed by the Ministry of Internal Affairs for mobile phones with Android and iOS systems, able to receive alerts from traffic, weather or natural calamity warnings.	Арр	https://fiipregatit.ro/	https://apps.apple.com/ro/app/dsu/id1052761007	The app is free of charge and can be downloaded to phones from Google Play and AppStore.		
SE		Арр	https://www.sosalarm.se/try gghet/112appen/	https://www.sosalarm.se/trygghet/112appen/			
SE		Location- based SMS	https://www.sosalarm.se/try gghet/viktigt-meddelande- till-allmanheten/				
SI	Web, Google Play Store, App Store	Арр	https://112opozorilo.sos11 2.si		At the moment not available, following cyber attack.		
SI	PW with sirens	Other			-,		



	Serviços de Alertas Públicos						
País	Meio de acesso	Tipo de Serviço de Alerta ao Público	Link para a descrição do Serviço de Alerta Público	Link para o download do Serviço de Alerta Público	Informação Adicional		
SK	Civil defence warning signals sent out through sirens	Other	https://www.minv.sk/?varov anie-obyvatelstva-1				



	Serviços de Alertas Públicos						
País	Meio de acesso	Tipo de Serviço de Alerta ao Público	Link para a descrição do Serviço de Alerta Público	Link para o download do Serviço de Alerta Público	Informação Adicional		
IS	SMS pushed to all phones connected to cells in the vicinity of an event.	Cell Broadcast					



			Ser	viços de Alertas Públicos	
País	Meio de acesso	Tipo de Serviço de Alerta ao Público	Link para a descrição do Serviço de Alerta Público	Link para o download do Serviço de Alerta Público	Informação Adicional
IT	Public	Cell Broadcast	https://www.it-alert.gov.it		IT-alert. The system uses the CAP (Common Alerting Protocol), in the Italian CAP-IT profile. The system can release the messages produced in an open format, always using other standard formats (json, rss), in order to be able in future to re-launch the IT-alert messages also on digital motorway billboards, control rooms, television but also on social networks. The system is currently in an experimental and testing phase and pilot region tests have been organized and are being organised.